

Abstract

The research about the experience of receiving intervention services of child protection families and high-risk families ---taking Taichung country as an example.

Recently the child abuse is been serious question, the government for promotes safeguard the child safety, impels the family intervention services plan. This research goal is discussing the experience of receiving intervention services of child protection families and high-risk families, take does as the child protection to meet the reference.

Therefore, in this research picks in the quality research method the depth interview , takes the research field territory by Taichung country, decides the stratified purposive sample way to carry on, designates 6 families have been interviewed.

This research separately introduces these six client family's stories, again carries on the findings analysis. The study results as follows :

First, at the beginning of contact naming influence relations establishment and service impetus: Relational establishment lies in the initial contact impression and consciousness, the relational establishment will affect following intervention. When initial contact, the social worker suddenly intervenes, often lets the client family pick the opposition attitude, increases the difficulty which the future will intervene. The social worker also possibly when completely has not understood the client family on legally the administration, but makes the client family feeling is by the blame, hindrances relations establishment.

Second, the resources link are the client family impression deepest service content: The client families all experienced generally to obtains the economical assistance and the material from the social worker, also all mentions the social worker to request the parenting education , but also receives the social worker to provide subsidy application, active opportunity provision, non-periodical visiting, telephone care services and so on.

Third, relational change between client family and social worker : The client families after the social worker service, each other relations also had the change. The relational change, possible initial stage establishment good relations, will maintain after intervention stage. In initial stage is opposition, Afterwards because of understood has the trust. Also has, from start, impression fuzziness, continues the development further not to relate.

Forth, the experience of child protection family and high-risk family : The majority of child protection families and the high-risk families have the similar family characteristic, however, they have many differences to social worker's impression, the high risk family says, the social worker contacts the number of times with the client family is few, the client family experience nature is light. Because on the contrary, the child protection family the long time and the social worker contact, each other relations know well, the trust.

Fifth, the abuse risk improvement condition : Although the major part client families all feel social worker's unkindness and the warmth, after intervention, they welcome money, turning down change the parents responsibility function, But concern core question, intervenes after the government department, the paternal grandparents' aid only reduce the risk temporarily, but the family preservation or reunification the road to be still far.

According to the conclusions finding of the research, puts forward following several suggestions:

First, family risk prevention: The family education importance is not allow to neglect, initiates the early prevention importance , the school education should instill into the student correct family view and the marital view, using community's support system, the network unit's relation, has together impelled the integrity son few protection work.

Second, policy plan: Suggested that the government must strengthen the high-risk family service, increases the social worker manpower to prevent the family question the occurrence, provides the support attendance resources, decreases the main care person's pressure, elastic stipend, gives the social worker right to independence to penetrate the client family to provide complete family intervention services.

Third, social work specialty: The social worker at the beginning of the establishment which relates with the client family, is having the naming or the label not suitably enters the client family, only do not habitually use the material linked method. Provides in the service, the enhancement specialist's direction mechanism, the enrichment specialized ability training.

Forth, future research: The future research will be able to overcome the sampling to be narrow-minded, riches interview family member, increases interview number of times.

Keywords : child protection family、 high-risk family、 child abuse、 family treatment